



Welcome Los Trancos Customers!

Company Overview

California Water Service Company (Cal Water) is the largest investor-owned American water utility west of the Mississippi River and the second largest in the country. Formed in 1926, the San Jose-based company serves 500,000 customers through 28 Customer and Operations Centers throughout the state.

Cal Water is the largest subsidiary of the California Water Service Group, which also includes Washington Water Service Company, New Mexico Water Service Company, Hawaii Water Service Company, and CWS Utility Services. As a whole, the Group provides high-quality regulated and non-regulated utility services to over 2 million people in 100 communities.

Bear Gulch District

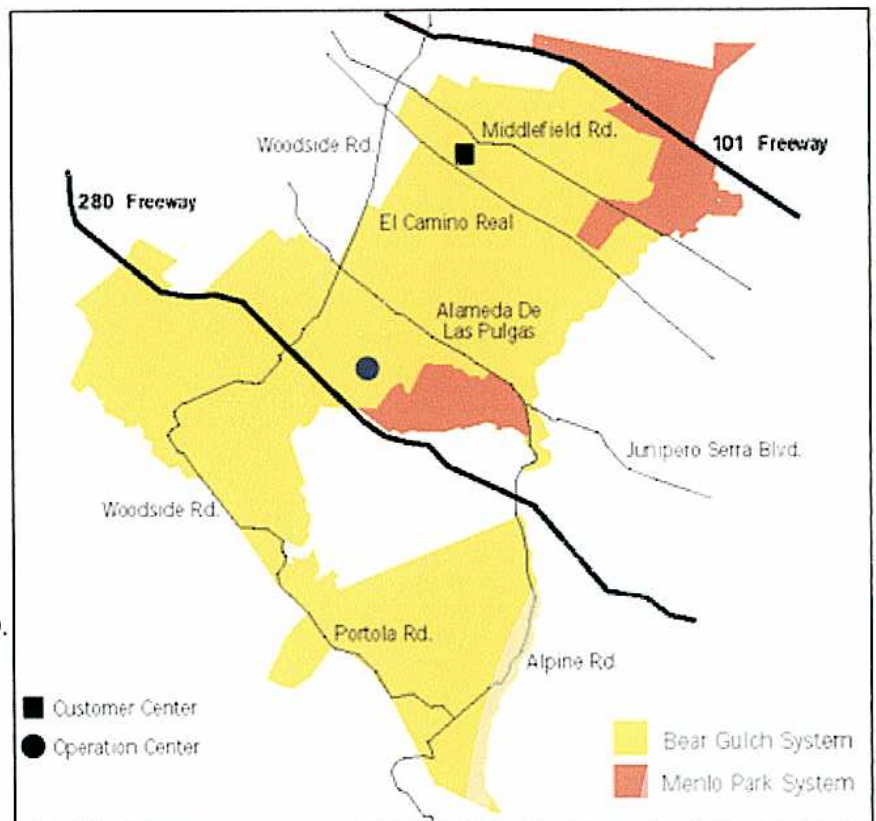
Communities Served: Portola Valley, Woodside, Atherton, and portions of Menlo Park and Redwood City

Customer Service Center
3351 El Camino Real, Suite 190
Atherton, CA 94027-3844
8 a.m. – 4:30 p.m.
(650) 367-6800
infoBG@calwater.com

District Manager
Darin Duncan

After-hours Phone Number
(650) 553-4631

Cal Water's Bear Gulch District was formed in 1936 with the purchase of the Bear Gulch Water Company, which began serving the area in 1870. Today, we use a combination of local surface water and surface water purchased from the City and County of San Francisco (SFPUC). The local surface water, about 11% of our total supply, comes from our 1,200-acre watershed in the Woodside hills; it is collected and treated at our reservoir and treatment plant in Atherton. The remaining 89% of our supply is imported by the SFPUC.



Los Trancos Area Meter Reading Schedule for 2005:

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|---------|---------|---------|--------|
| May 25 | June 24 | July 27 | Aug 24 |
| Sept 27 | Oct 27 | Nov 28 | Dec 27 |

For More information visit our web site at: www.calwater.com